



TRICARE Procedures for Noncombatant Evacuations

TEO FS-17

"Your Passport to Quality Health"

Fact Sheet

If you are an Active Duty family member enrolled in TRICARE Europe Prime or Prime Remote and are temporarily relocated from an overseas location to the continental U.S. because of a Noncombatant Evacuation Operation (a NEO can either be a mandatory or voluntary evacuation with official orders), you have different healthcare options depending on where you reside and how long you stay.

Relocating to a CONUS Prime location

If you return to a Prime location in the continental U.S. (CONUS), you have 60 days from the date of your departure from your overseas location to enroll in a stateside TRICARE Prime program. On the 61st day, your enrollment will revert to TRICARE Standard if no action is taken. A TRICARE Prime location is a location within 50 miles of a military Medical Treatment facility (MTF). We recommend that you enroll in your gaining TRICARE region as soon as you arrive in CONUS to avoid enrollment/claims problems.

Relocating to a CONUS Remote Location

If you relocate to an area more than 50 miles from a stateside MTF, you may remain enrolled in TRICARE Europe Prime or Prime Remote for up to 210 days with the following conditions:

- Once the U.S. State Department declares that it is safe for U.S. citizens to return to a particular location, you and your family members will have 30 days from this notification date to return to your overseas home in order to remain enrolled in Prime. You may not remain enrolled in TRICARE Europe Prime or TRICARE Europe Prime Remote if you choose to remain in CONUS for a period exceeding this 30-day time period.

- If a *permanent* order to evacuate a given location is issued, you may remain in TRICARE Europe Prime or TRICARE Europe Prime Remote up to 30 days from the date of this notification. On the 31st day after this notification, you and your family members will revert to CONUS TRICARE Standard. A "permanent order to evacuate"

means that family members *may not* return to their overseas location as *sponsored dependants* of their Active Duty spouse.

You may check the CONUS TRICARE Prime Remote Web site at www.tricare.osd.mil/remote and type in your CONUS zip code or call your regional Beneficiary Information Line (contact numbers available at www.tricare.osd.mil) to determine if a location is in a stateside Prime Remote area.

IMPORTANT: Please note that CONUS TRICARE Prime Remote Active Duty Family Member Program (TPRADFM) is a separate and distinct program from TRICARE Europe Prime Remote.

Dental Coverage

If you are enrolled in the TRICARE Dental Program, you will be able to continue using the program while in CONUS. In CONUS, there are co-pays for all services except annual routine check-ups and cleanings. If you are not enrolled in the TDP, you will face high dental costs in CONUS regions. You may enroll in the TDP at any time. You can learn more about applicable co-pays and the TRICARE Dental Program at www.ucci.com.

DEERS

You only need to update your address in the Defense Enrollment Eligibility Reporting System (DEERS) if you change enrollment status. For example, if you move to an area in the U.S. where Prime is offered, you must change your enrollment to that region and update DEERS. DEERS information may be verified or updated by contacting or visiting the nearest uniformed services personnel office. You may also contact the DEERS

office at 1-800-538-9552, or visit www.tricare.osd.mil/DEERSAddress/. This address must be updated again once you return overseas.

Questions?

If you have problems or questions about your health care overseas or in CONUS, contact the TRICARE Europe Centralized TRICARE Service Center at commercial 011-49-302-67-7433/34 or toll free (from the U.S.) at 1-888-777-8343. In CONUS, you may also call the TRICARE Health Care Finder at (800) 242-6788.

